

Feedback Analysis Report

(2016-17)

Every year, the College collects feedback from various stakeholders to measure the impact of all the efforts taken by the institution and to improve quality in all the aspects. The College maintains an Institution Level Feedback Report. Feedback on curriculum and infrastructure is collected on a specific format from students and alumni.

The results are formulated by statistically quantifying the received feedback forms.

Data collected is consolidated and a report is prepared. Data entered in the feedback forms are then analysed and suggestions/feedback given by the stakeholders is given due attention.

Analysis of Feedback Collected on specific Performa from :

1) Students-

- ◆ Courses, Syllabi, Subject Evaluation and Teacher
- ◆ Infrastructure and Administration

2) Alumni

1. Student Feedback-

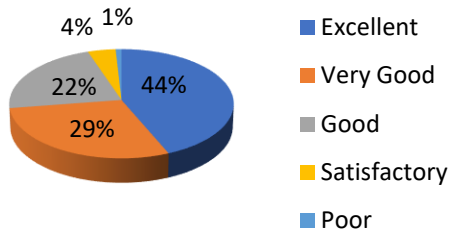
(i) Courses, Syllabi and Subject Evaluation

To strengthen quality education, regular feedback is collected from the students. They actively participate in this process and give their feedbacks on courses, syllabi and subject evaluation.

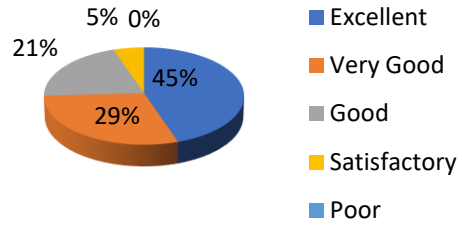
The analysis of feedback forms revealed that most of the students were satisfied with the course organisation, syllabus coverage, and skill developed. The analysis further revealed that all the students are satisfied with the evaluation process and availability of study material.

S No	Criteria	Values in Percentage				
		Excellent	Very Good	Good	Satisfactory	Poor
1	Course Organisation	43.6	29.1	22.2	4.3	0.9
2	Syllabus Coverage	44.8	29.3	20.7	5.2	0.0
3	Stress on concept building	38.8	24.1	31.9	5.2	0.0
4	Thrust on application of concepts learnt	35.3	28.4	28.4	7.8	0.0
5	Content coverage- from zero level to advanced	45.8	30.5	18.6	5.1	0.0
6	Availability of relevant study material	48.2	25.9	20.5	5.4	0.0
7	Practice through assignments	41.9	29.1	22.2	6.8	0.0
8	Evaluation via tests and viva-voce	37.9	26.7	23.3	12.1	0.0
9	Concept clarity and skills developed	44.4	31.6	18.8	5.1	0.0
10	Overall rating of the course	41.9	34.2	21.4	2.6	0.0

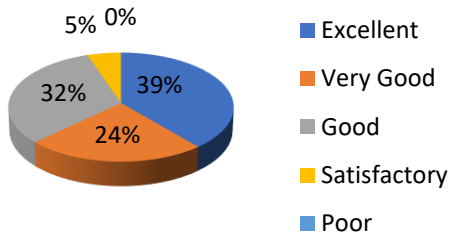
1) Course Organisation



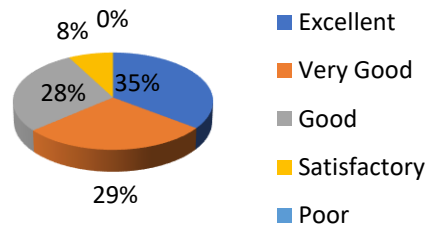
2) Syllabus Coverage



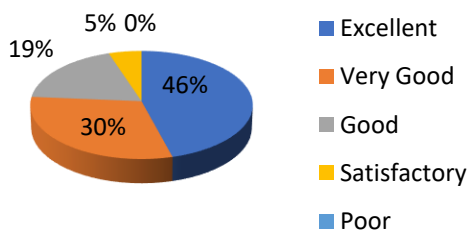
3) Stress on concept building



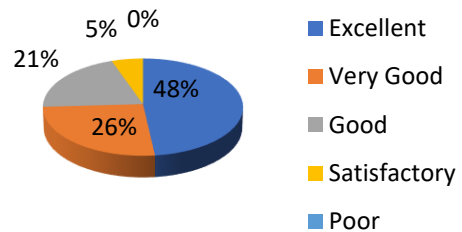
4) Thrust on application of concepts learnt

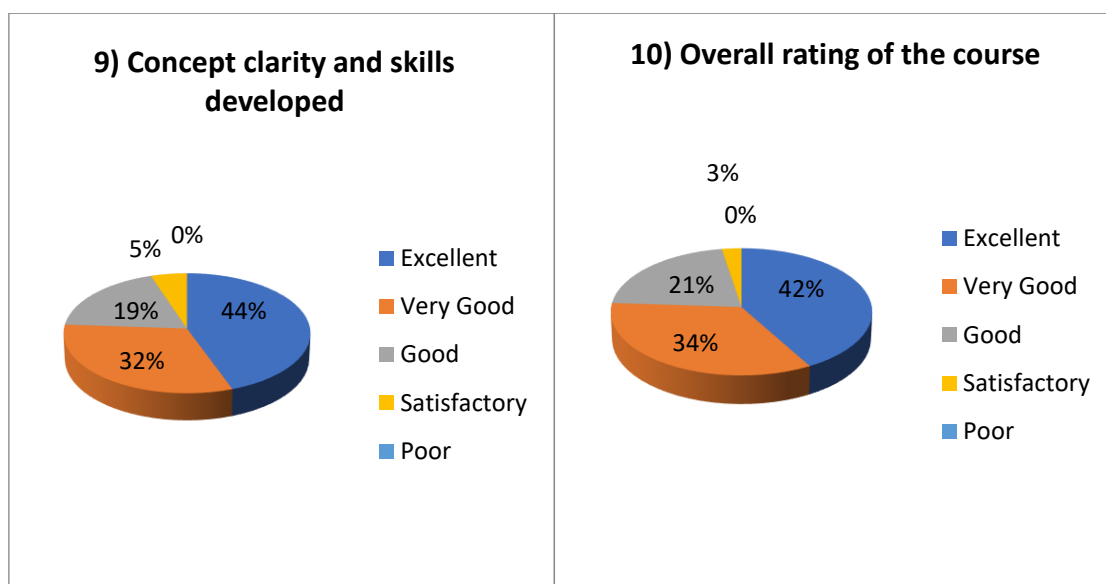
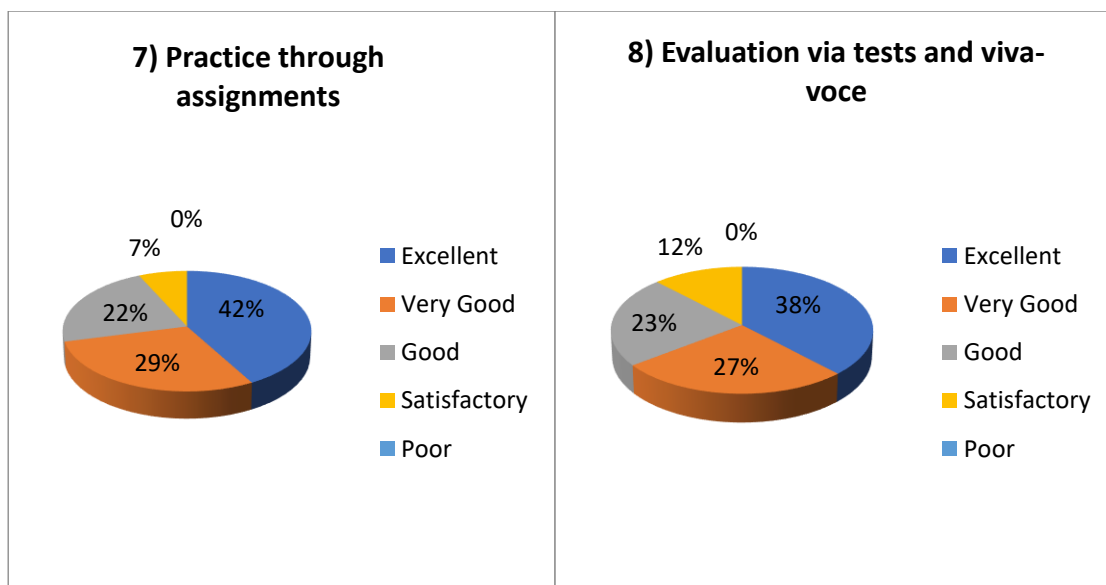


5) Content coverage-from zero level to advanced



6) Availability of relevant study material





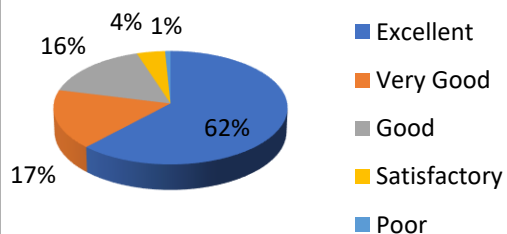
(ii) Teacher

Faculty were assessed on different parameters ranging from their knowledge level, communication, teaching methodologies, behavior inside and outside the class, to syllabus completion etc. More than ninety percent of the students were satisfied with the timely completion of the syllabus. The analysis further disclosed that all the students are happy with the evaluation process followed by the faculty. They find the attitude of the faculty very friendly and helpful.

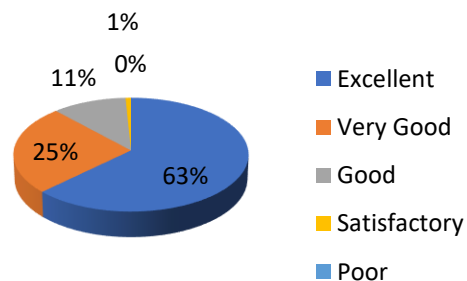
S No	Criteria	Values in Percentage
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		Excellent	Very Good	Good	Satisfactory	Poor
1	The teacher completes the entire syllabus in time	61.9	16.9	16.1	4.2	0.8
2	The teacher has subject knowledge	62.7	25.4	11.0	0.8	0.0
3	The teacher communicates clearly and inspire me by his/her teaching	54.2	25.2	15.0	5.6	0.0
4	The teacher comes well prepared in the class	59.7	22.7	13.4	4.2	0.0
5	The teacher encourages participation and discussion in the class	48.2	29.8	16.7	5.3	0.0
6	The teacher uses teaching aids	40.2	24.8	23.1	11.1	0.9
7	The teacher's attitude towards students is friendly & helpful	60.7	19.7	14.5	5.1	0.0
8	The evaluation process is fair and unbiased	45.3	26.5	19.7	8.5	0.0
9	The teacher is available and accessible in the department	61.2	25.0	9.5	4.3	0.0

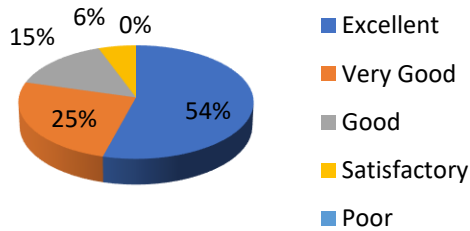
1) The teacher completes the entire syllabus in time



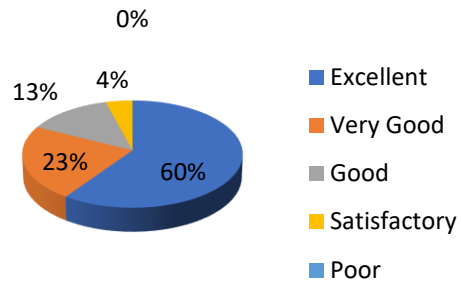
2) The teacher has subject knowledge



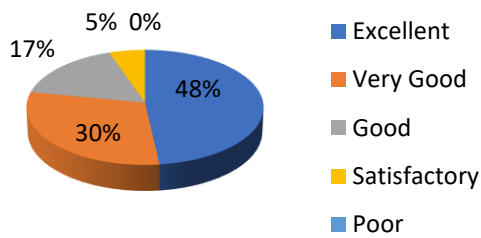
3) The teacher communicates clearly and inspire me by his/her teaching



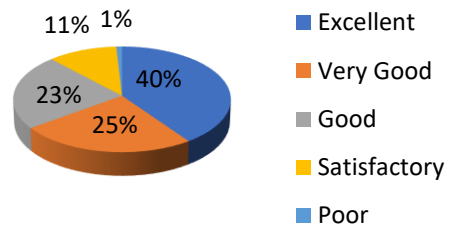
4) The teacher comes well prepared in the class



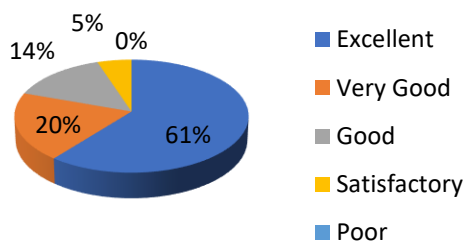
5) The teacher encourages participation and discussion in the class



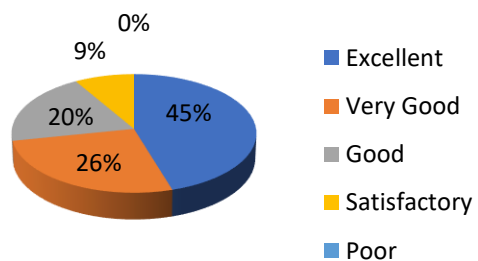
6) The teacher uses teaching aids

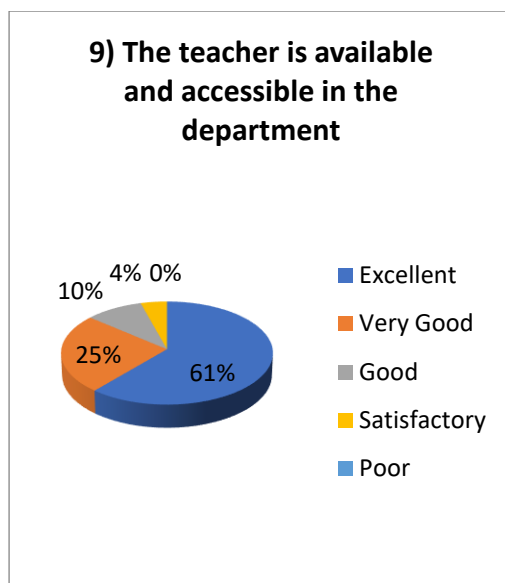


7) The teacher's attitude towards students is friendly & helpful



8) The evaluation process is fair and unbiased





Conclusions:-

The above analysis revealed that the students are happy and satisfied with the syllabus coverage, course content, and availability of study material. It was further revealed that the faculty completed the syllabus in time and the students found the attitude of faculty very friendly and helpful. But few of the students feel that faculty need to adopt alternative teaching.

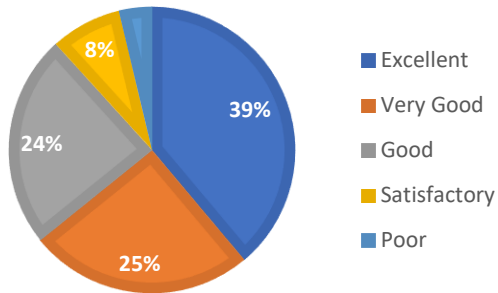
- b) Infrastructure Feedback-** (i) Institution Infrastructure,
(ii) Administration

Infrastructure feedback collected from the students is assessed. More than ninety percent of the students were found to be satisfied with the laboratories. However the analysis showed that basic amenities like drinking water and sanitation and medical room (Bhai Kanhaiya Health Centre) needs significant improvement. Majority of the students expressed satisfaction with regard to Girls Common Room, Hostel, Canteen and Mess.

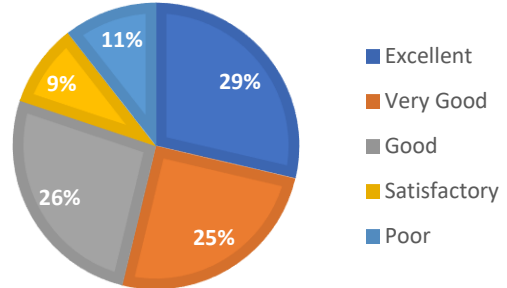
Criteria	Values in %				
	Excellent	Very Good	Good	Satisfactory	Poor
Laboratories	38.89	25.31	24.07	8.02	3.70
Basic amenities - Drinking water and sanitation	28.65	25.15	26.32	9.36	10.53
Medical Room	30.07	23.53	23.53	13.07	9.80
Girls Common room	29.29	36.43	20.71	6.43	7.14
Hostel	39.42	29.20	24.82	3.65	2.92
Canteen and Mess	28.57	32.92	22.98	10.56	4.97

(i) Institution Infrastructure

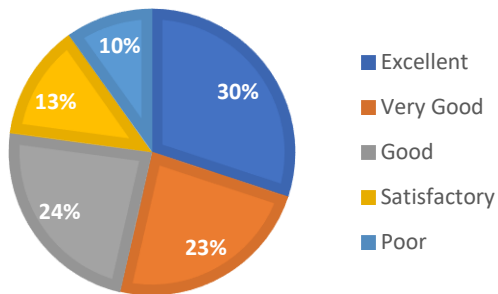
LABORATORIES



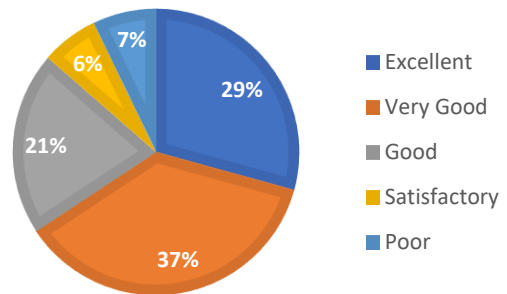
BASIC AMENITIES - DRINKING WATER AND SANITATION



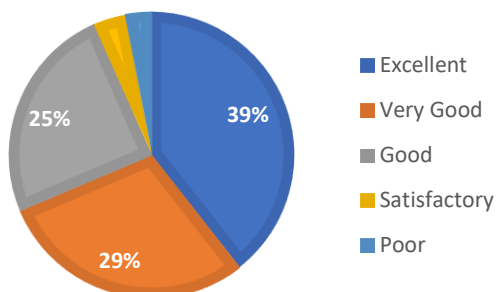
MEDICAL ROOM



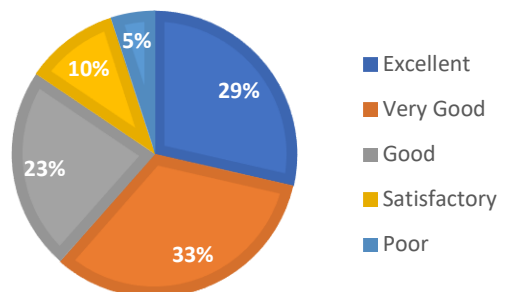
GIRLS COMMON ROOM



HOSTEL



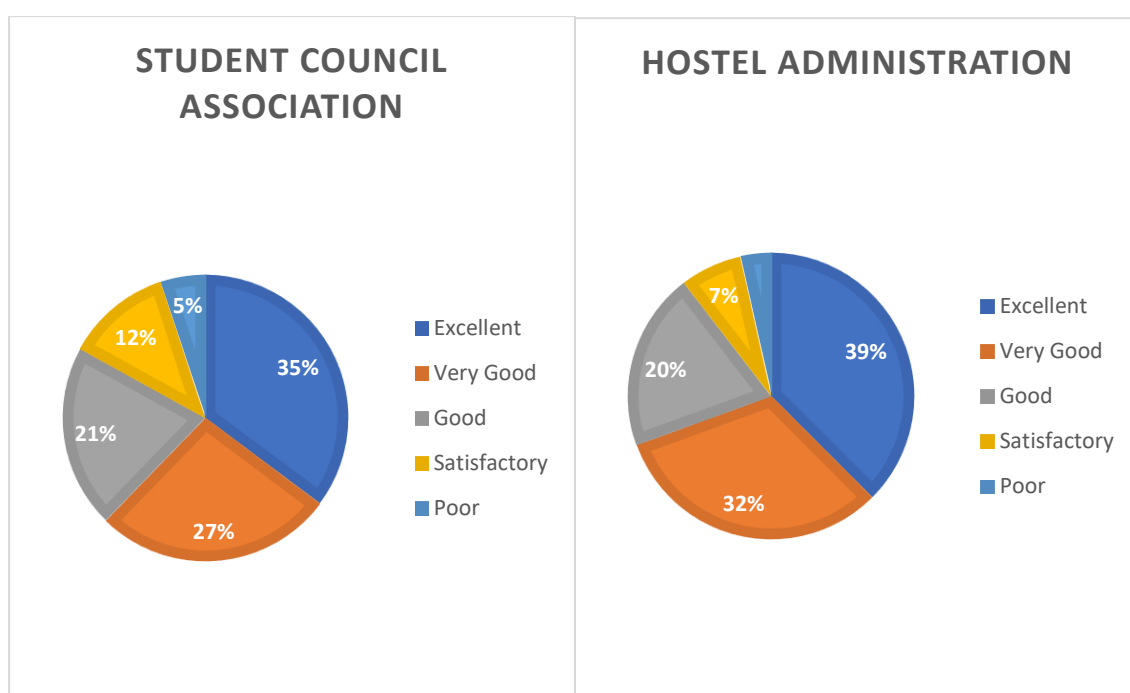
CANTEEN AND MESS



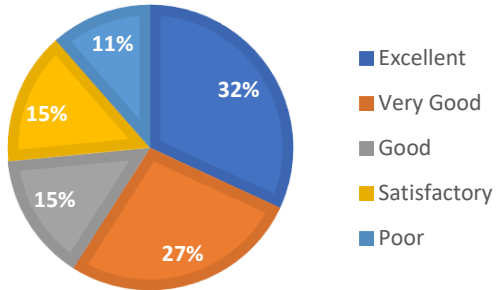
(ii) Administration

Analysis of administrative feedback revealed that majority of the students expressed satisfaction with Placement Guidance and Career Counselling Cell. Although around 11 percents expressed their dissatisfaction with this Cell. More than 75 percent of the students showed satisfaction with the functioning of Anti-Ragging Cell, Grievance Redressal Cell, Anti-Sexual Harassment Cell. The analysis further revealed that most of the students are happy with the functioning of the Student Council Association and Hostel administration.

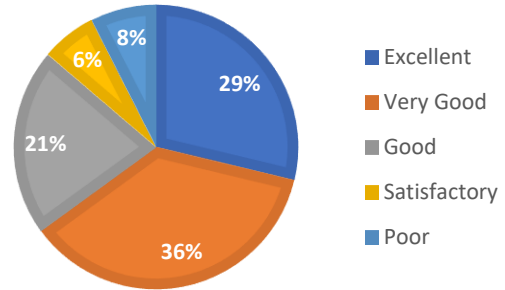
Criteria	Values in %				
	Excellent	Very Good	Good	Satisfactory	Poor
Placement Guidance and Career counselling Cell	31.93	27.11	14.46	15.06	11.45
Grievance Redressal Cell	28.75	36.25	21.25	6.25	7.50
Anti-Ragging Cell	43.20	24.26	20.71	6.51	5.33
Office Administration and student interaction	38.65	32.52	19.02	6.13	3.68
Student council Association	35.22	27.04	20.75	11.95	5.03
Hostel Administration	37.50	31.94	20.14	6.94	3.47
Anti-Sexual Harassment Cell	37.74	32.08	16.98	6.92	6.29



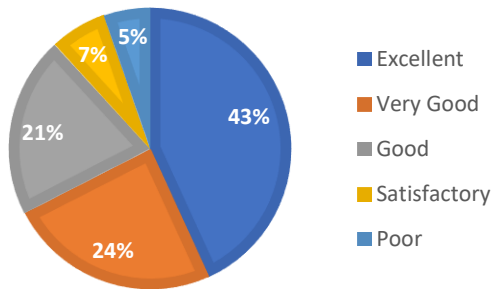
PLACEMENT GUIDANCE AND CAREER COUNSELLING CELL



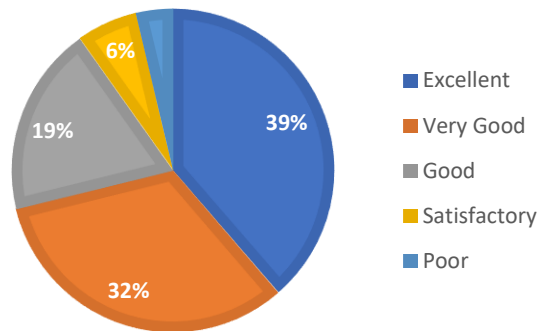
GRIEVANCE REDRESSAL CELL



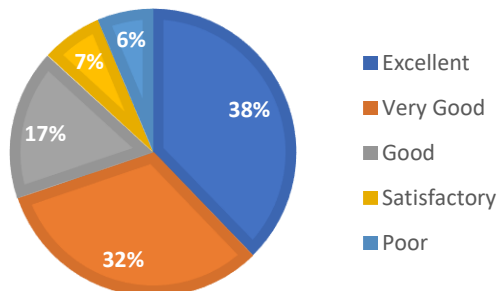
ANTI-RAGGING CELL



OFFICE ADMINISTRATION AND STUDENT INTERACTION



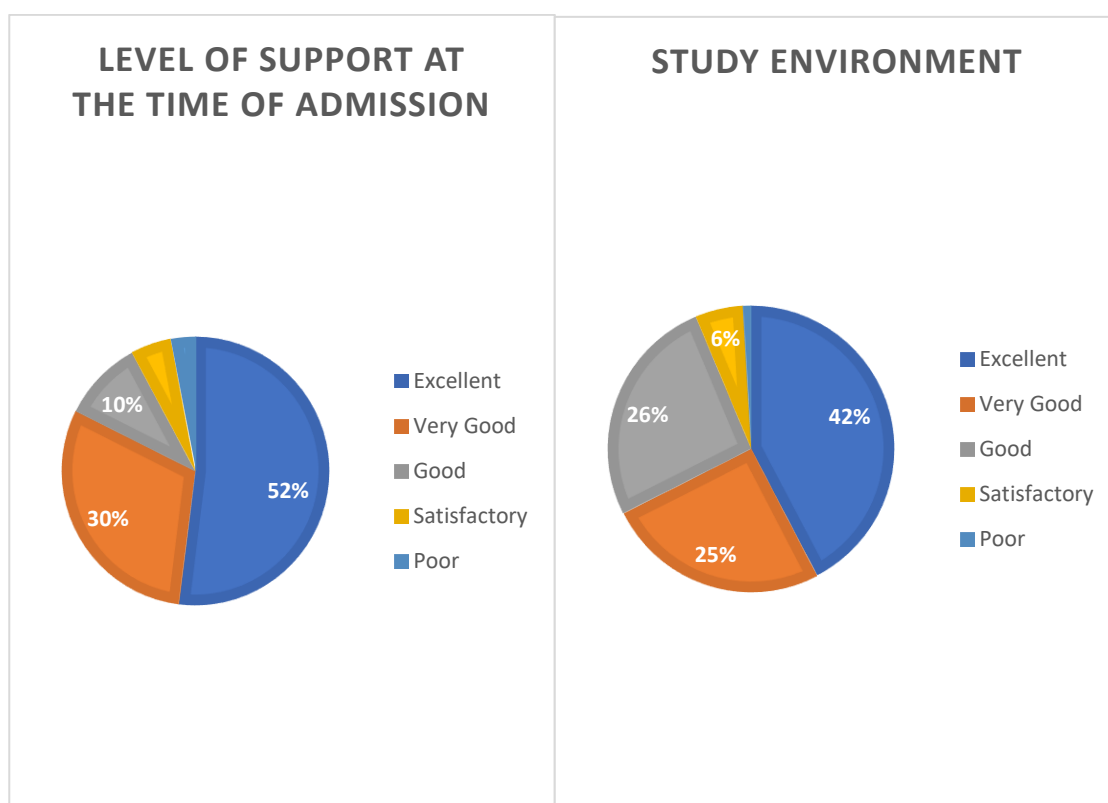
ANTI-SEXUAL HARASSMENT CELL

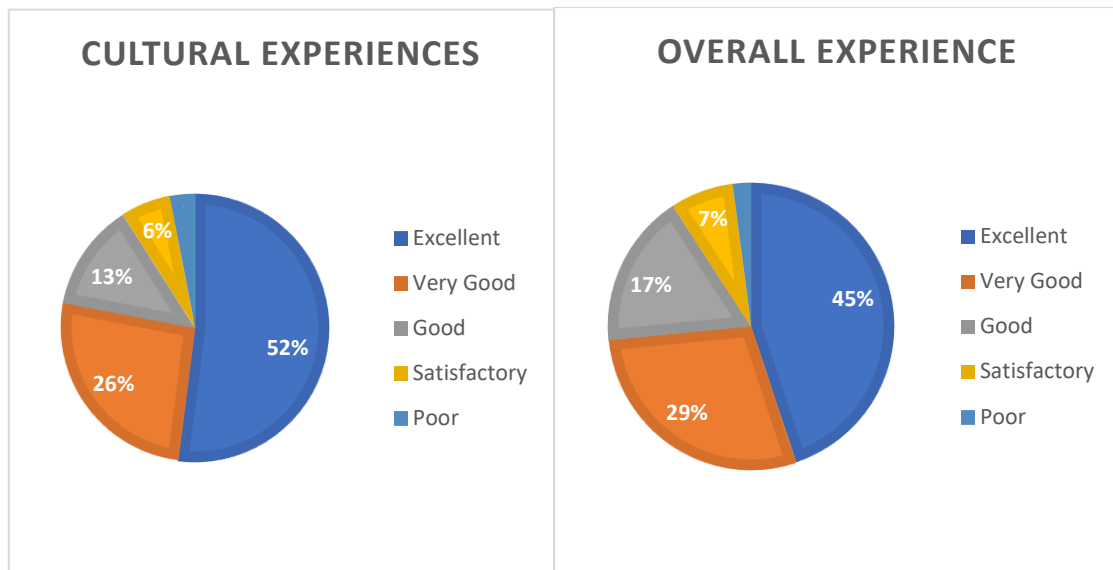


(c) Foreign Student

The College considers foreign students as significant stakeholders so their feedback is collected every year and suggestions are invited from them. Most of the students were found to be satisfied with the level of support they get at the time of admission. The analysis of feedback collected from them further revealed that foreign students are satisfied with study environment and cultural experience. They were found to be contented and happy with the overall experience in the College.

Criteria	Values in %				
	Excellent	Very Good	Good	Satisfactory	Poor
Level of support at the time of admission	51.96	30.39	9.80	4.90	2.94
Study environment	42.34	25.23	26.13	5.41	0.90
Cultural experiences	52.00	26.00	13.00	6.00	3.00
Overall Experience	44.90	28.57	17.35	7.14	2.04





Conclusions: Majority of the Students were found to be satisfied with the infrastructure and administrative functioning. Most of the foreign students also expressed satisfaction with the level of support at the time of admission and overall experience.

2. Alumni Feedback

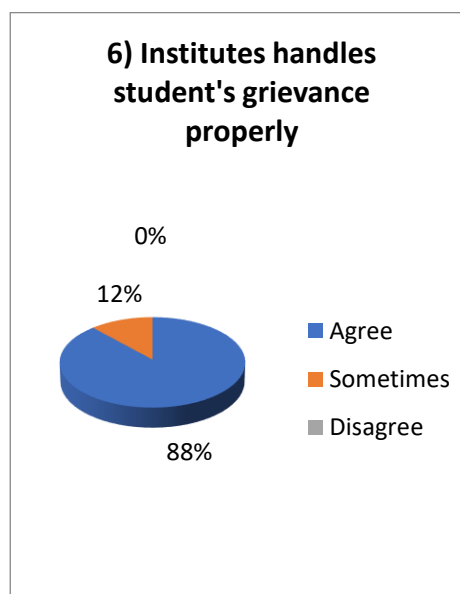
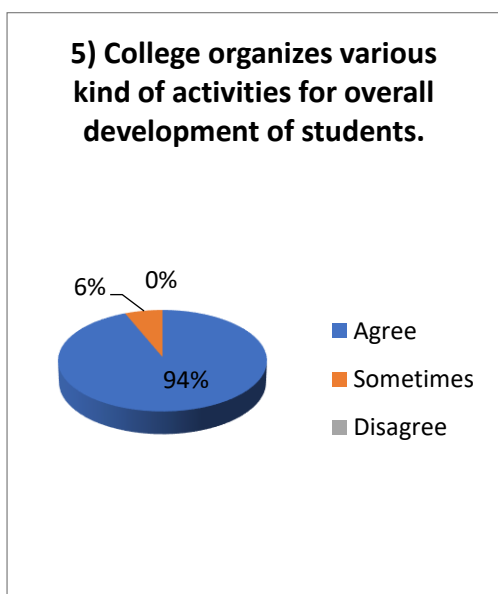
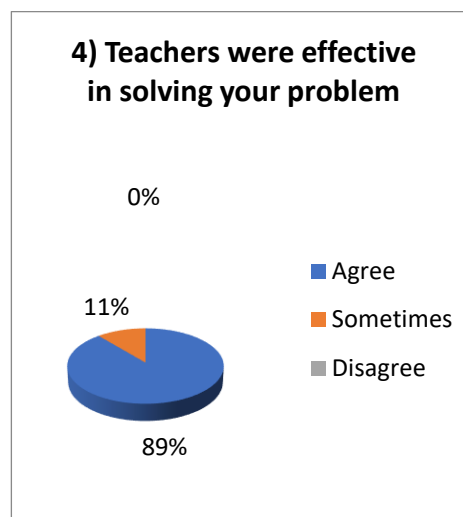
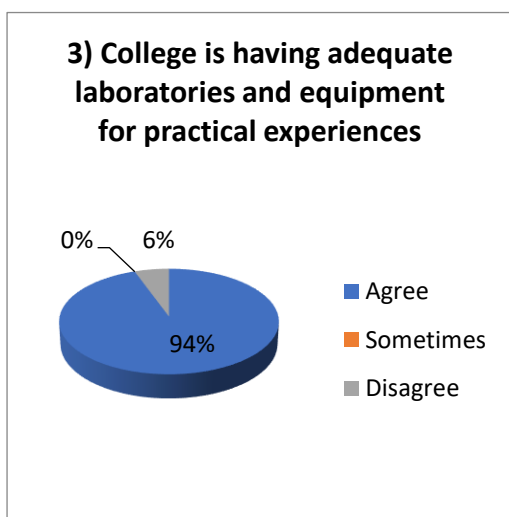
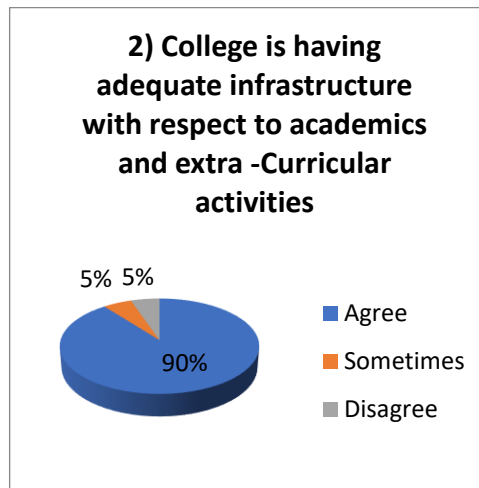
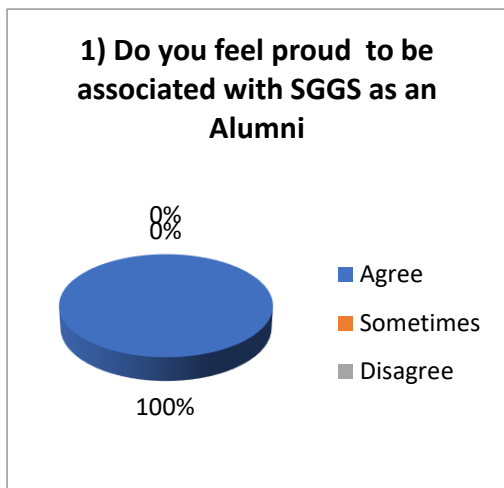
Alumni are the strength of any institute. To further strengthen the bond, College regularly collects feedback from the alumni and invite suggestions from them. The collected feedback data is analysed and presented to the concerned authorities for necessary implementation in curriculum.

The feedback analysis revealed that all the Alumni are proud to be part of this College. They were mostly satisfied with the faculty and the activities organized in the College for the overall development of students. Most of them also expressed satisfaction with the infrastructure of the College with respect to academics, extra-curricular activities, laboratories and its equipments. However around six percent of them feel that there is need to upgrade the infrastructure. Majority of the alumni are satisfied with the level of knowledge acquired and the placement opportunities offered by the College, however few of them feel that Training and Placement Cell of the College need to be strengthened.

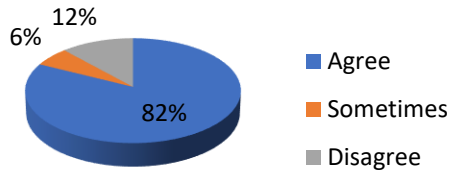
a) Alumni Feedback

S.No	Criteria	Values in Percentage (%)		
		Agree	Sometimes	Disagree
1	Do you feel proud to be associated with SGGGS as an Alumni	100.00	0.00	0.00
2	College is having adequate infrastructure with respect to academics and extra -Curricular activities	89.47	5.26	5.26
3	College is having adequate laboratories and equipment for practical experiences	94.44	0.00	5.56
4	Teachers were effective in solving your problem	88.89	11.11	0.00
5	College organizes various kind of activities for overall development of students.	93.75	6.25	0.00
6	Institutes handles student's grievance properly	88.24	11.76	0.00
7	You obtained sufficient knowledge(both in theory and practical)at SGGSC	82.35	5.88	11.76
8	Training and placement Cell provided ample On/Off campus placement opportunities.	94.12	0.00	5.88
9	College Provides good hospitality as Alumni after passing out	83.33	16.67	0.00

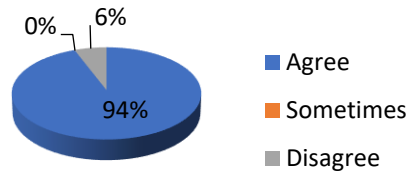
10	You would recommend the College to your near and dear ones for academics and overall excellence	94.44	5.56	0.00
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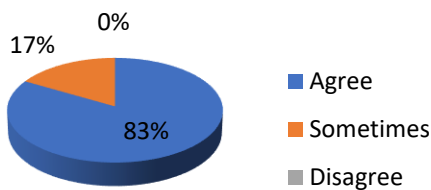
7) You obtained sufficient knowledge(both in theory and practical)at SGGSC



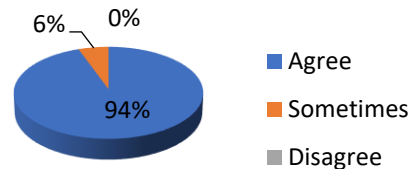
8) Training and placement cell provided ample On/Off campus placement opportunities.



9) College Provides good hospitality as Alumni after passing out



10) You would recommend the college to your near and dear ones for academics and overall excellence



Conclusion:-

Alumni feedback reveals that they were satisfied with the existing facilities being offered to the students. More Practical knowledge, Training and placement are the areas which need to be improved. Overall Alumni were satisfied with the working of the College.

SRI GURU GOBIND SINGH COLLEGE , SECTOR 26 CHANDIGARH

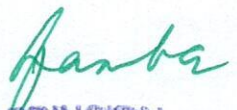
Action Taken Report prepared on the basis of Feedback from various Stakeholders

Session 2016-17

Every year, feedback is taken from various stakeholders to measure the impact of all the efforts taken by the institution and to improve quality in all the aspects. Feedback on curriculum and infrastructure is collected in a specific format from students, parents and alumni. Data collected is consolidated and a report is prepared. Based on the suggestions received, plans for the next academic session are chalked out.

S No	Suggestions (2015-16)	Implementations (2016-17)
Student Feedback:-		
1	New courses could be added to give more options to the students	<ul style="list-style-type: none">• M Sc Chemistry has been introduced
2	The infrastructure of the Laboratories to be upgraded besides requirement of new laboratories and equipment in the Science departments	<ul style="list-style-type: none">• Development of two new Laboratories in the PG Department of Chemistry• The PG Department of Biotechnology and Microbial Biotechnology has been equipped with new instruments: In Vitro Diagnostic PCR system, Inverted Microscope, Analytical Grade Water Distillation System, - 80°C Cryofreezer, UV-VIS Spectrophotometer, Laminar Flow, Two hot plates and a pH meter.• PG Department of Zoology purchased Centrifuge (10,000 rpm), Digital Camera for the Zoom Binocular Microscope, Electrophoretic Kit, Storage Almira for Teaching Charts• Department of Physics purchased Ultrasonic, Hartley and Colpitt, Digital Storage Oscilloscope and GM setup. M Sc Physics Lab established with equipments like Four Probe Setup, Magnetic Hysteresis, AM/FM Modulation, Air Track Apparatus, Planck's Constant Setup, Oscilloscopes and Function Generators, H-Parameter, 555 Timer, PN Junction
3	Additional resources and books needed in the Library	<ul style="list-style-type: none">• New books, journals and magazines added to College Library.
4	Placement and Career Counselling Cell to facilitate more industry exposure for students	<ul style="list-style-type: none">• A Job Fair was organised in the College campus.• The Placement and Career Counselling Cell, during the session organised Placement drives, Lectures, Educational trip, Aptitude

S No	Suggestions (2015-16)	Implementations (2016-17)
		<p>test, Fun activities and Seminars.</p> <ul style="list-style-type: none"> • Expert Talks and Lectures have been arranged for the students by various departments on topics such as Digital PCR, World Drama, Postcolonial Theory, Network and Data Security, Latex, etc. • Extension Lectures, Talks, Presentations and Workshops on Research, Communication Skills and Public Speaking have also been organised for the students.
5	Sanitation and hygiene needs improvement	<ul style="list-style-type: none"> • Sanitation workers have been briefed about it.
6	Medical room/ first Aid required	<ul style="list-style-type: none"> • Bhai Kanhaiya Health Centre is functional where a doctor is available twice a week. • First Aid Kits are placed at various locations in College. • Bed is also available for sick students in the Girls Common Room.
7	Coaching for competitive exams.	<ul style="list-style-type: none"> • UGC/CSIR NET classes are conducted.
8	Wi Fi facility to be provided.	<ul style="list-style-type: none"> • College campus and hostel have been WiFi-enabled.
Alumni Feedback:-		
9	Smart Classrooms Required	<ul style="list-style-type: none"> • Three Smart Classrooms introduced.
10	Provide more Job Opportunities for students	<ul style="list-style-type: none"> • Placement Cell organised Job Fair.
11	New Courses should be added	<ul style="list-style-type: none"> • MSc Chemistry introduced.


PRINCIPAL
Sri Guru Gobind Singh College
CHANDIGARH